



Studio Policy and Music Lesson Agreement

Tuition Fees

Tuition is paid on a monthly basis and is due the first lesson of each month. Late payments are subject to a late fee penalty of \$5 per week that the payment is late. If payment (including late fees) is not received by the end of the month, the student will be removed from the instructors schedule. Monthly tuition fees will remain the same regardless if there are four or five lessons in the month. Tuition in November and December will remain the same despite the Holiday Breaks (please see closures below).

Cancellations

Students: There will be no refunds or credit given for lessons that are cancelled by the student.

Instructors: If an instructor must cancel a lesson they are obligated to offer a make-up lesson. All make-up lessons must take place within four weeks of the original missed/cancelled lesson. If there is no time slot available for the student there will be a lesson credit for the following month.

Group Classes: There are no make-up lessons, lesson credits, or refunds for missed and/or canceled group classes/rehearsals.

Late Arrival

Lesson time will not be made up for students who arrive late.

Learning Needs

It is the parents responsibility to inform their instructor of any known health limitations or special learning needs in compliance with the Individuals with Disabilities Education Act.

Closures

Thanksgiving Break (the week of Thanksgiving)
Holiday Break (please see our calendar for dates)
Spring Break (please see our calendar for dates)
Summer Break (the month of July and the first two weeks in August, no tuition due)

Federal Holidays

With the exception of the closures listed above, we are open for all federal holidays.

Hurricane/Severe Weather Policy

In the event of severe unsafe weather conditions, the studio will closed for the safety of its students and teachers. A Makeup Lesson Day will be scheduled when it is safe to reopen and a sign-up sheet will be available in the lobby; these time slots are first-come, first served. Unfortunately makeup lessons cannot be guaranteed if the studio must remain closed for several days due to power outages or damage. No credits or refunds will be issued due to acts of God.